

7 STEPS TO TAKE WHEN YOU HAVE BEEN IMPACTED BY A WILDFIRE

1. Be proactive in the claim process and promptly file your claim and start a claims diary.
2. Request a copy of your full policy. Understand the maximum insurance benefits that are available to you.
3. Give your insurance company a chance to do the right thing, but don't be afraid to speak up if you feel something isn't being done. Pay attention to [DORA Bulletins](#).
4. Document and support your claim with proof, details and estimates.
5. Present clear requests in writing that explain what you need, when you need it, and why you're entitled to it.
6. Try to resolve problems informally but complain in writing. Go up the chain of command and/or use government agency help when necessary. [Colorado DOI Complaints](#)
7. Get specialized professional help when you need it.